

# ABM PARKING SERVICES

## AT FORD FIELD

### JOB DESCRIPTIONS

If you enjoy football, and want to be around the action on game day, don't let this opportunity pass you by. ABM Parking Services is hiring for the 2018-2019 football/concert season. This is a seasonal job and you will be required to work the two (2) pre-season games, eight (8) regular season games, and five (5) larger events. ABM Parking Services at Ford Field offers two (2) types of job opportunities: Please apply online today at [www. http://jobal.in/1PldBG](http://jobal.in/1PldBG)

- **Attendant/Flagger**
- **Cashier**

#### **Attendant/Flagger:**

- Responsible for being dressed in the proper clean uniform for each shift
- Assists customers with any issues
- Responsible for maintaining good manners when dealing with customers and fellow employees
- Strict enforcement of parking rules on game day
- Prevents unauthorized persons from parking
- Watch lot for any unusual activity and report it to security
- Responsible for maintaining cleanliness of general work area
- Expected to follow all company procedures and comply with all safety regulations
- Responsible for wearing a safety vest, radio, and flag for duration of shift
- Must be flexible and willing to complete all tasks that are assigned
- Responsible for returning safety vest, radio, and flag

#### **Cashier:**

- Responsible for being dressed in the proper clean uniform for each shift
- Approaches and greets all customers in a friendly, professional, manner "Welcome to Ford Field!"
- Expected to be quick and responsive to the customer and to provide excellent customer service
- Expected to follow all company procedures and comply with all safety regulations
- Responsible for cash transactions, including collecting payment and providing correct change to customers
- Responsible for all pre-paid passes received
- Responsible for scanning all passes upon receiving them from the customer
- Responsible for a completing SR (Sales Report) at end of each shift
- Responsible for cleaning work area at end of each event
- Responsible for turning in assigned radio, pre-paid pass equipment, credit card terminal, and printer
- Must be flexible and willing to complete all tasks that are assigned